

Shareholder Information

AGM Details

Date	Friday, 27th July, 2018
Venue	Science City Main Auditorium JBS Haldane Avenue Kolkata 700 046
Time	10.00 a.m.
Book Closure Dates	Tuesday, 29th May, 2018 to Thursday, 31st May, 2018 (both days inclusive)
Dividend Payment Date	Tuesday, 31st July, 2018

Registrar & Share Transfer Agents

The in-house Investor Service Centre of the Company (ISC) provides share registration and related services to the Shareholders and Investors. The ISC is registered with the Securities and Exchange Board of India (SEBI) as Category II Share Transfer Agent. During the year, the ISO Quality Management System Certification for investor servicing by ISC was upgraded to ISO 9001:2015 by Messrs. Det Norske Veritas, accredited agency for this purpose.

Shareholder / Investor complaints

The Company attends to Shareholder / Investor complaints within five working days except where constrained by disputes or legal impediments. Pending cases relating to disputes over title to shares in which the Company has been made a party, are not material in nature.

During the financial year, two investor complaints (both relating to dividend), in terms of the Complaint Identification Policy of the Company approved by the Securityholders Relationship Committee, were received and were promptly resolved.

National Stock Exchange, Bombay Stock Exchange and Calcutta Stock Exchange have confirmed that there were no investor complaints pending against the Company at the end of each quarter as also on 31st March, 2018, which position was also reflected on SCORES, the web based complaint redressal system of SEBI. The e-mail ID earmarked by the Company for this purpose is isc@itc.in.

Shareholder Satisfaction Survey

A Shareholder Satisfaction Survey was conducted by the Company during the year to assess the service standards of ISC. Amongst the Shareholders who participated in the Survey, 97% expressed that they were satisfied with the services provided by ISC.

Share and Debenture Transfer Committee

The Share and Debenture Transfer Committee of the Company met thirty one times during the financial year ended 31st March, 2018 to approve share transfers. The processing activities with respect to requests received for share transfers are generally completed within three working days. There were no share transfers pending as on 31st March, 2018.

The Committee presently comprises the following:

R. Tandon, Executive Director & Chief Financial Officer	- Chairman
K. S. Suresh, General Counsel	- Member
R. K. Singhi, Executive Vice President & Company Secretary	- Member

A. Bose, Deputy Secretary and Head of ISC, is the Secretary to the Committee and also the Compliance Officer under the SEBI (Registrars to an Issue and Share Transfer Agents) Regulations, 1993.

Dematerialisation of Shares and Liquidity

The shares of the Company are available for trading in the dematerialised form under both the Depository Systems in India - NSDL and CDSL. The International Securities Identification Number (ISIN) allotted to the Company's shares under the Depository System is INE154A01025.

During the financial year, 1,72,01,605 shares of the Company, covered in 2,710 requests and constituting 0.14% of the issued and subscribed Share Capital of the Company, were dematerialised. The processing activities with respect to requests received for dematerialisation are generally completed within three working days.

The Company's shares are amongst the most liquid and actively traded shares on the Indian Stock Exchanges and consistently rank among the top frequently traded shares, both in terms of number of shares traded as well as in terms of value. The Company's market capitalisation stood at ₹ 3,11,820 Crores (US\$ 47.84 billion) on 31st March, 2018.

Distribution of Shareholding as on 31st March, 2018

No. of Shares Slab	No. of Shareholders				No. of Shares			
	Physical	Demat	Total	%	Physical	Demat	Total	%
1 – 5000	30,841	7,21,244	7,52,085	94.50	2,61,58,900	23,52,08,953	26,13,67,853	2.14
5001 – 10000	3,221	14,544	17,765	2.23	2,42,15,545	10,71,05,608	13,13,21,153	1.08
10001 – 20000	1,950	9,768	11,718	1.47	2,66,76,773	13,79,87,684	16,46,64,457	1.35
20001 – 30000	845	4,345	5,190	0.65	2,07,12,589	10,76,28,544	12,83,41,133	1.05
30001 – 40000	265	1,941	2,206	0.28	90,29,195	6,72,77,457	7,63,06,652	0.63
40001 – 50000	180	1,312	1,492	0.19	80,31,295	5,89,90,517	6,70,21,812	0.55
50001 – 100000	336	2,418	2,754	0.35	2,34,07,897	16,87,32,494	19,21,40,391	1.57
100001 and above	132	2,501	2,633	0.33	3,64,60,01,070	7,53,71,30,390	11,18,31,31,460	91.63
Total	37,770	7,58,073	7,95,843	100.00	3,78,42,33,264	8,42,00,61,647	12,20,42,94,911	100.00

Categories of Shareholders as on 31st March, 2018

Category	No. of Shares held	%
(A) Institutional Shareholding		
Financial Institutions, Insurance Companies, Mutual Funds, Banks and Others	4,51,87,29,757	37.03
Foreign Portfolio Investors and Foreign Institutional Investors	2,19,23,04,870	17.96
Sub-Total (A)	6,71,10,34,627	54.99
(B) Non-Institutional Shareholding		
Foreign Companies	3,62,02,92,462	29.66
NRIs, OCIs and Foreign Nationals	7,31,10,058	0.60
Bodies Corporate	49,76,10,097	4.08
Public and Others	1,27,75,55,748	10.47
Sub-Total (B)	5,46,85,68,365	44.81
Public Shareholding (A+B)	12,17,96,02,992	99.80
Shares underlying Global Depository Receipts	2,46,91,919	0.20
Total	12,20,42,94,911	100.00

Global Depository Receipts

Pursuant to the offer of Global Depository Receipts (GDRs) made in 1993 by the Company, 2,46,91,919 GDRs, representing 2,46,91,919 underlying shares i.e. 0.20% of the issued and subscribed Share Capital of the Company, were outstanding as on 31st March, 2018.

The Company's GDRs are listed on the Luxembourg Stock Exchange (Code: 004660919) at Societe de la Bourse de Luxembourg, 35A Boulevard Joseph II, L-1840, Luxembourg. The Listing Fee for the calendar year 2018 has been paid to the said Exchange.

Shareholder Information

Listing of Shares on Stock Exchanges with Stock Code

Stock Exchange	Stock Code
National Stock Exchange of India Limited (NSE) Exchange Plaza, Plot No. C/1, G Block Bandra-Kurla Complex, Bandra (E) Mumbai 400 051 Telephone nos. : 022-2659 8100-14 Facsimile no. : 022-2659 8120 e-mail : ignse@nse.co.in Website : www.nseindia.com	ITC
BSE Limited (BSE) Phiroze Jeejeebhoy Towers, Dalal Street Mumbai 400 001 Telephone nos. : 022-2272 1233/34 Facsimile no. : 022-2272 1919 e-mail : is@bseindia.com Website : www.bseindia.com	500875
The Calcutta Stock Exchange Limited (CSE) 7, Lyons Range Kolkata 700 001 Telephone no. : 033-4025 3000 Facsimile no. : 033-4025 3030 e-mail : cseisc@cse-india.com Website : www.cse-india.com	10000018

The Listing Fees for the financial year 2018-19 have been paid to the Stock Exchanges.

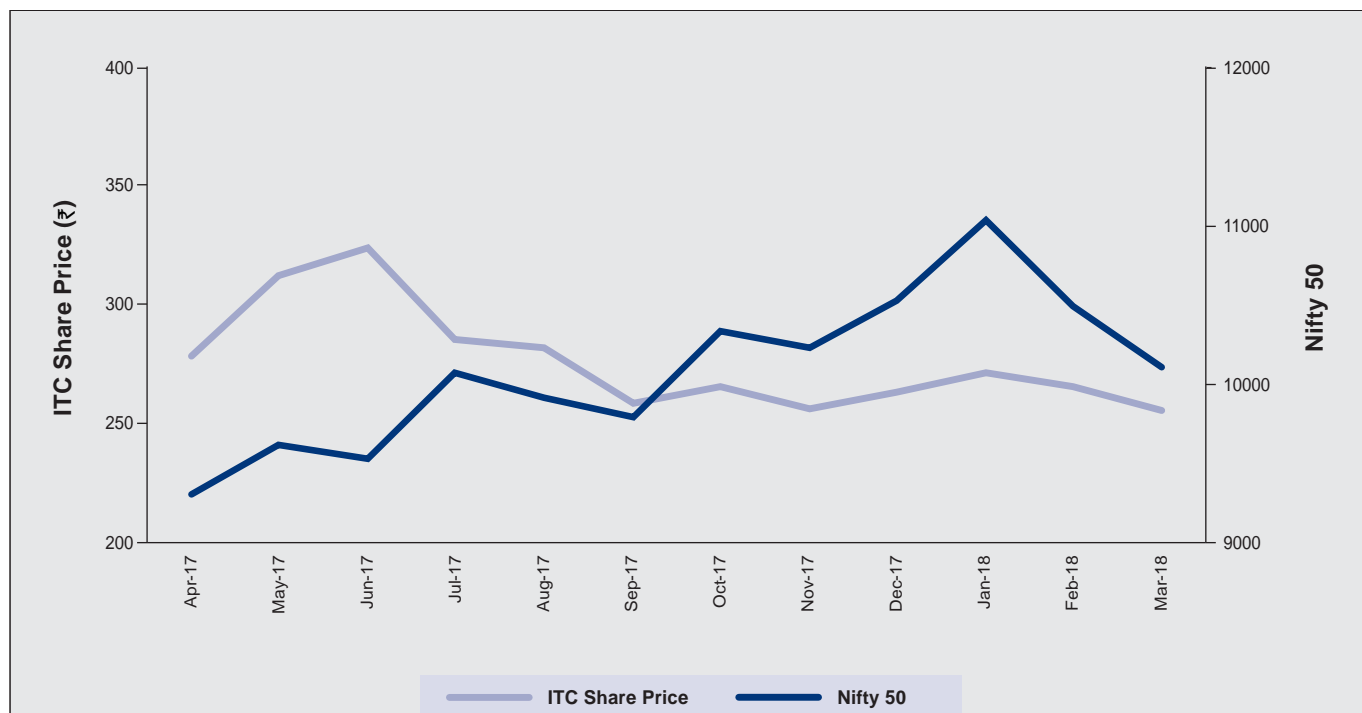
Stock Exchange	Reuters Code	Bloomberg
NSE	ITC.NS	ITC IS
BSE	ITC.BO	ITC IB

Monthly High and Low Quotes and Volume of Shares traded on NSE, BSE and GDRs on Luxembourg Stock Exchange (LSE)

Year & Month	NSE			BSE			LSE		
	High (₹)	Low (₹)	Volume in 000's (Nos.)	High (₹)	Low (₹)	Volume in 000's (Nos.)	High (US\$)	Low (US\$)	Volume in 000's (Nos.)
2017 APRIL	292.90	270.90	1,61,631	292.85	271.00	16,344	4.54	4.23	1
MAY	319.85	271.00	2,79,575	319.90	270.90	22,857	4.90	4.20	14
JUNE	324.70	299.15	2,04,109	324.80	299.00	23,390	5.01	4.67	10
JULY	367.70	276.40	4,69,345	353.20	276.90	35,219	N.A.	N.A.	Nil
AUGUST	289.90	270.10	2,35,843	289.50	270.05	18,615	N.A.	N.A.	Nil
SEPTEMBER	284.35	256.80	2,66,494	284.60	257.10	16,908	N.A.	N.A.	Nil
OCTOBER	276.00	258.50	1,87,816	276.10	258.10	10,462	N.A.	N.A.	Nil
NOVEMBER	271.20	250.40	2,38,310	271.15	250.35	12,442	N.A.	N.A.	Nil
DECEMBER	267.50	250.00	1,77,780	267.40	250.50	17,884	N.A.	N.A.	Nil
2018 JANUARY	283.30	259.55	3,12,418	283.10	259.60	21,799	N.A.	N.A.	Nil
FEBRUARY	290.30	262.15	2,83,591	290.15	262.10	21,598	N.A.	N.A.	Nil
MARCH	272.00	252.50	1,98,313	271.70	251.30	15,426	N.A.	N.A.	Nil

There was no trading in the Company's shares on CSE during the financial year 2017-18.

ITC Share Price vis-à-vis Nifty 50



Note: Indicates monthly closing positions.

During the year, the performance of the Company's share price remained subdued relative to Nifty 50, reflecting the sharp increase in taxation and regulatory pressures on the cigarette industry.

ITC Share Price & Volume traded on NSE



Note: Indicates monthly high & low price and monthly volume.

Shareholder Information

Dividend History (Last 10 Years)

As one of India's foremost private sector companies, the Company has performed consistently for over a century now and has rewarded Shareholders since inception with uninterrupted dividends.

Financial Year	Dividend per Share (₹)	Dividend (₹ in Crores)	Dividend Distribution Tax (₹ in Crores)	Total Dividend including Dividend Distribution Tax (₹ in Crores)
2017-18	5.15 *	6,285.21	1,291.94	7,577.15
2016-17	4.75 \$	5,770.01	1,174.64	6,944.65
2015-16	8.50 ^	6,840.13	1,392.48	8,232.61
2014-15	6.25	5,009.71	1,019.86	6,029.57
2013-14	6.00	4,771.91	810.99	5,582.90
2012-13	5.25	4,148.46	705.03	4,853.49
2011-12	4.50	3,518.29	570.75	4,089.04
2010-11	4.45 @	3,443.48	558.62	4,002.10
2009-10	10.00 #	3,818.18	634.15	4,452.33
2008-09	3.70	1,396.53	237.34	1,633.87

* Subject to the approval of the Shareholders.

\$ On expanded Share Capital arising out of Bonus Shares issued in the ratio of 1:2.

^ Includes special dividend of ₹ 2.00 per share.

@ On expanded Share Capital arising out of Bonus Shares issued in the ratio of 1:1 and includes special dividend of ₹ 1.65 per share.

Includes special Centenary dividend of ₹ 5.50 per share.

Financial Calendar

Financial Year 2018-19 (1st April - 31st March)		
1	First Quarter Results	July 2018
2	Second Quarter and Half-Year Results	October / November 2018
3	Third Quarter Results	January / February 2019
4	Fourth Quarter and Annual Results	May 2019

Particulars of past three AGMs

AGM	Financial Year	Venue	Date	Time	Special Resolution passed
106th	2016-17	Science City	28/07/2017	10.00 a.m.	None
105th	2015-16	Main Auditorium JBS Haldane Avenue	22/07/2016		
104th	2014-15	Kolkata 700 046	31/07/2015		

Postal Ballot

No special resolution requiring postal ballot was either proposed last year or is being proposed for the ensuing AGM.

Plant Locations

CIGARETTE FACTORIES

Bengaluru

1. Meenakunte Village
Jala Hobli
Bengaluru North Taluk
Karnataka 562 157

Kolkata

2. 93/1, Karl Marx Sarani
Kolkata
West Bengal 700 043

Munger

3. Basdeopur P.O.
District Munger
Bihar 811 202

Pune

4. Plot No. B - 27, MIDC
Ranjangaon
Taluka Shirur
District Pune
Maharashtra 412 220

Saharanpur

5. Sardar Patel Marg
Saharanpur
Uttar Pradesh 247 001

GREEN LEAF THRESHING PLANTS

Anaparti

1. Anaparti
District East Godavari
Andhra Pradesh 533 342

Chirala

2. Chirala
District Prakasam
Andhra Pradesh 523 157

Nanjangud

3. Thandya Industrial Area
Immavu & Adakanahalli Villages
Nanjangud Taluk
District Mysuru
Karnataka 571 302

PACKAGING & PRINTING FACTORIES

Chennai

1. Tiruvottiyur
Chennai
Tamil Nadu 600 019

Haridwar

2. Plot No. 1, Sector - 11
Integrated Industrial Estate
Haridwar
Uttarakhand 249 403

Munger

3. Basdeopur P.O.
District Munger
Bihar 811 202

PAPER & PAPERBOARD MILLS

Bollaram

1. Anrich Industrial Estate
Bollaram Village, Jinnaram Mandal
District Sangareddy
Telangana 502 325

Sarapaka

2. Sarapaka Village
District Bhadradi Kothagudem
Telangana 507 128

Thekkampatty

3. Thekkampatty Village
Vivekanandapuram Post
Mettupalayam Taluk
District Coimbatore
Tamil Nadu 641 113

Tribeni

4. Village & Post Chandrahati
District Hooghly
West Bengal 712 504

FOODS FACTORIES

Dhulagarh

1. F - 26, Howrah Food Park
Dhulagarh, Sankrail
District Howrah
West Bengal 711 302

Haridwar

2. Plot No. 1, Sector - 11
Integrated Industrial Estate
Haridwar
Uttarakhand 249 403

Kamrup

3. NH - 37, Bortejpur
Mouza Rampur
Kukurmara, District Kamrup
Assam 781 134

Kapurthala

4. Plot No. A-1-A
Integrated Mixed Use Industrial Park
Village Jhalthikriwal, District Kapurthala
Punjab 144 601

Malur

5. Survey Nos. 15/1 & 15/2
Madivala Gram Panchayat
Yeshwanthpura Village, District Kolar
Karnataka 563 130

Munger

6. Sitakund Industrial Area
Village Nandalpur, District Munger
Bihar 811 202

Nanjangud

7. Survey No. 77/3
Thandya Industrial Area
Immavu & Adakanahalli Villages
Nanjangud Taluk, District Mysuru
Karnataka 571 302

Panchla

8. Mouza Kulai, J. L. No. 26
P.S. Panchla, District Howrah
West Bengal 711 322

Pune

9. Plot No. D - 1, MIDC
Ranjangaon, Taluka Shirur
District Pune
Maharashtra 412 220

Uluberia

10. Mouza Amraberia, J. L. No. 8
P.S. Uluberia, District Howrah
West Bengal 711 303

PERSONAL CARE PRODUCTS FACTORIES

Haridwar

1. Plot No. 1, Sector - 11
Integrated Industrial Estate
Haridwar
Uttarakhand 249 403

Kamrup

2. NH - 37, Bortejpur
Mouza Rampur
Kukurmara, District Kamrup
Assam 781 134

Manpura

3. Village Manpura
Tehsil Baddi, District Solan
Himachal Pradesh 174 101

LIFESTYLE RETAILING

Design & Technology Centre

Manesar

- Plot No. 3, Sector - 5
IMT Manesar, Gurugram
Haryana 122 050

PLANTS UNDER CONSTRUCTION

Ambarnath

1. Integrated Consumer Goods
Manufacturing Facility
Off Kalyan Badlapur Road
Ambarnath, District Thane
Maharashtra 421 505

Khordha

2. Integrated Consumer Goods
Manufacturing and Logistics Facility
IDCO Plot No. 4
Kholadwara Industrial Area
District Khordha
Odisha 752 050

Medak

3. Integrated Consumer Goods
Manufacturing and Logistics Facility
Village Manhorabad, District Medak
Telangana 502 336

Shareholder Information

Pudukkottai

- Integrated Consumer Goods Manufacturing and Logistics Facility Vadugapatti & Velur Villages Taluk Illupur, District Pudukkottai Tamil Nadu 621 316

Sehore

- Integrated Consumer Goods Manufacturing and Logistics Facility Industrial Area Badiya Khedi District Sehore Madhya Pradesh 466 001

HOTELS

Owned Hotels

Agra

- ITC Mughal Taj Ganj Agra Uttar Pradesh 282 001

Bengaluru

- ITC Gardenia 1, Residency Road Bengaluru Karnataka 560 025
- ITC Windsor 25, Windsor Square Golf Course Road Bengaluru Karnataka 560 052
- WelcomHotel Bengaluru 46, Richmond Road Bengaluru Karnataka 560 025

Chennai

- ITC Grand Chola 63, Mount Road, Guindy Chennai Tamil Nadu 600 032
- WelcomHotel Chennai Cathedral Road Chennai Tamil Nadu 600 086

Coimbatore

- WelcomHotel Coimbatore 1266/14, West Club Road Race Course Area, Coimbatore Tamil Nadu 641 018

Jaipur

- ITC Rajputana Palace Road Jaipur Rajasthan 302 006

Kolkata

- ITC Sonar 1, JBS Haldane Avenue Kolkata West Bengal 700 046

Mumbai

- ITC Maratha Sahar, Mumbai Maharashtra 400 099
- ITC Grand Central 287, Dr. B. Ambedkar Road Parel, Mumbai Maharashtra 400 012

New Delhi

- ITC Maurya Sardar Patel Marg Diplomatic Enclave New Delhi 110 021
- Sheraton New Delhi Hotel District Centre, Saket New Delhi 110 017

Licensed Hotels

Ahmedabad

- Fortune Park, Ahmedabad Ellis Bridge Ahmedabad Gujarat 380 006

Gurugram

- ITC Grand Bharat P.O. Hasanpur, Tauru District Mewat Gurugram Haryana 122 105

Kota

- WelcomHeritage Umed Bhawan Palace Palace Road, Kota Rajasthan 324 001

Port Blair

- Fortune Resort Bay Island Marine Hill Port Blair Andaman & Nicobar Islands 744 101

Vadodara

- WelcomHotel Vadodara R. C. Dutt Road, Alkapuri Vadodara Gujarat 390 007

Hotels Under Operating Services

Aurangabad

- WelcomHotel Rama International R - 3, Chikalthana Jalna Road Aurangabad Maharashtra 431 003

Hyderabad

- ITC Kakatiya 6-3-1187, Begumpet Hyderabad Telangana 500 016

Jodhpur

- WelcomHotel Jodhpur Khasra No. 53 Uchiyada Village, Jodhpur Rajasthan 342 027

Khimsar

- WelcomHotel Khimsar Fort & Dunes P.O. Khimsar District Nagaur Rajasthan 341 025

Mamallapuram

- WelcomHotel Kences Palm Beach No. 53, Devaneri Village East Coast Road District Kanchipuram Mamallapuram Tamil Nadu 603 104

Mussoorie

- WelcomHotel The Savoy Library Bazar, Gandhi Chowk P.O. Savoy, Mussoorie Uttarakhand 248 179

New Delhi

- WelcomHotel Dwarka Plot No. 3, Sector - 10 District Centre, Dwarka New Delhi 110 075

Pahalgam

- WelcomHotel Pine-n-Peak Aru Road, Near Amusement Park Pahalgam Jammu & Kashmir 192 126

Panchkula

- WelcomHotel Bella Vista SM - 8, City Center, Sector - 5 Panchkula Haryana 134 109

Visakhapatnam

- WelcomHotel Grand Bay Beach Road Visakhapatnam Andhra Pradesh 530 002

CHOUPAL SAAGARS – RURAL SERVICES CENTRES

Amravati

- Old Survey Nos. 12/5A, 12/6 & 12/7 Gat No. 19 Patwari Halka No. 48 Mouza Degaon Pargana Nandgaon Peth Taluka & District Amravati Maharashtra 444 901

Badaun

- Arazi Nos. 10 & 12/3 (Part) Village Khunak Tehsil & District Badaun Uttar Pradesh 243 601

Shareholder Information

Bahraich

3. Khasra Nos. 475-476, 477 (Part), 496-kha (Part), 497, 498 (Part), 500-Mi, 501-505, 507 & 509
Village Mohammad Nagar
Tehsil, Pargana & District Bahraich
Uttar Pradesh 271 801

Chandouli

4. Khasra Nos. 57-62 & 641
Village Muhabatpur, Ganj Khwaja
Pargana Dhoos
Tehsil Mughal Sarai
District Chandouli
Uttar Pradesh 232 104

Chindwara

5. Survey Nos. 16/1-16/2 & 16/4-16/7
Settlement No. 7
Patwari Halka No. 34, R. I. Circle
Village Imaliya Bohata, Chindwara - I
Tehsil & District Chindwara
Madhya Pradesh 480 001

Dewas

6. Survey Nos. 294/2 & 295
Patwari Halka No. 26
Village Lohar Pipliya
Tehsil & District Dewas
Madhya Pradesh 455 001

Dhar

7. Survey No. 438, Patwari Halka No. 13
Village Jaitpura
Tehsil & District Dhar
Madhya Pradesh 454 001

Gonda

8. Arazi Nos. 420 (Part), 421-424, 427-428, 431, 433-434, 442-446, 447 (Part), 448 (Part), 450-456, 456 (kha) & 457 (Part)
Village Haripur
Tehsil & District Gonda
Uttar Pradesh 271 001

Hardoi

9. Arazi Nos. 658 & 659
Village Korriyan, Pargana Gopamau
Tehsil & District Hardoi
Uttar Pradesh 241 001

Hathras

10. Khasra No. 21, Village Srinagar
Tehsil Sasni, District Hathras
Uttar Pradesh 204 216

Itarsi

11. Survey Nos. 309/1, 310/2 & 310/3
Patwari Halka No. 11
Village Raisalpur
Tehsil Itarsi, District Hoshangabad
Madhya Pradesh 461 111

Jagdishpur

12. Khasra Nos. 2377-2380
Village Kathura, Pargana Jagdishpur
Tehsil Musafirkhana, District Amethi
Uttar Pradesh 227 817

Mandsaur

13. Survey Nos. 30-33
Patwari Halka No. 14, Village Azizkhedi
Tehsil & District Mandsaur
Madhya Pradesh 458 001

Mhow

14. Survey Nos. 188/2, 189/1, 189/2, 189/4, 190/1, 191 & 192/2
Patwari Halka No. 20
Village Gawli Palasia
Vikaskhand Mhow
Tehsil Mhow, District Indore
Madhya Pradesh 453 441

Nagda

15. Khasra Nos. 1393 (Part), 1394 (Part), 1396/1 & 1397/1
Patwari Halka No. 23
Village Padliya Kala
Tehsil Nagda, District Ujjain
Madhya Pradesh 456 335

Parbhani

16. Gat No. 803
Village Asola
Tehsil & District Parbhani
Maharashtra 431 401

Pilibhit

17. Khasra No. 261
Village Sandiya Mustakil
Tehsil, Pargana & District Pilibhit
Uttar Pradesh 262 001

Ratlam

18. Survey Nos. 107/1-107/3
R. I. Circle No. 5, Moondri
Patwari Halka No. 31
Village Kharakhedi
Tehsil & District Ratlam
Madhya Pradesh 457 001

Sehore

19. Khasra Nos. 208-209
Patwari Halka No. 36
Village Rafiqganj
Tehsil & District Sehore
Madhya Pradesh 466 001

Ujjain

20. Survey Nos. 433/3, 456 & 458
R. I. Circle No. 2
Patwari Halka No. 19
Village Kamed
Tehsil Ghattia, District Ujjain
Madhya Pradesh 456 001

Vidisha

21. New Revenue Survey Nos. 18 & 18/2
Patwari Halka Nos. 35 & 45
Village Bais
Tehsil & District Vidisha
Madhya Pradesh 464 001

Wardha

22. Survey Nos. 151/1 & 151/4
Mouza No. 17
Mouza Inzapur
Tehsil & District Wardha
Maharashtra 442 001

Washim

23. Survey No. 104
Patwari Halka No. 10
Mouza Zakalwadi
Taluka & District Washim
Maharashtra 444 505

Yavatmal

24. Bhumapan Kramank 15
Bhumapan Kramank Upvibhag 2A
Village Parwa
Taluka & District Yavatmal
Maharashtra 445 001

Shareholder Referencer

Transfer of Dividend and corresponding Ordinary Shares to the Investor Education and Protection Fund

During the financial year 2017-18, unclaimed dividend for the financial year 2009-10 aggregating ₹ 15,40,70,060/- and the corresponding 76,79,834 Ordinary Shares in respect of which dividend entitlements remained unclaimed for seven consecutive years or more, have been transferred by the Company to the Investor Education and Protection Fund established by the Central Government (IEPF), pursuant to the provisions of Section 124 of the Companies Act, 2013 read with the Investor Education and Protection Fund Authority (Accounting, Audit, Transfer and Refund) Rules, 2016.

Shareholders may claim their unclaimed dividend for the years prior to and including the financial year 2009-10 and the corresponding shares, from the IEPF Authority by applying in the prescribed Form No. IEPF-5. This Form can be downloaded from the website of the IEPF Authority www.iepf.gov.in, the access link of which is also available on the Company's corporate website www.itcportal.com under the section 'Investor Relations'.

Shareholder Referencer

Transfer of Dividend and corresponding Ordinary Shares to the Investor Education and Protection Fund (Contd.)

The unclaimed dividend for the undernoted years and the corresponding shares will be transferred by the Company to IEPF in accordance with the schedule given below. Communication has been sent to the concerned Shareholders advising them to write to the Investor Service Centre of the Company (ISC) to claim their dividend. Notices in this regard have also been published in newspapers. Details of such unclaimed dividend and corresponding shares are available on the Company's corporate website under the section 'Investor Relations'. Attention in particular is drawn that the unclaimed dividend for the financial year 2010-11 and the corresponding shares will be due for transfer to IEPF on 4th September, 2018.

Financial Year	Dividend Identification No.	Date of declaration of Dividend	Total Dividend (₹)	Unclaimed Dividend as on 31/03/2018		Due date for transfer to IEPF
				(₹)	%	
2010-11	81st	29th July, 2011	34,43,47,81,921	14,68,07,350	0.43	4th September, 2018 *
2011-12	82nd	27th July, 2012	35,18,29,33,284	15,24,63,396	0.43	2nd September, 2019
2012-13	83rd	26th July, 2013	41,48,46,73,429	17,73,43,924	0.43	1st September, 2020
2013-14	84th	30th July, 2014	47,71,90,97,700	21,67,56,942	0.45	5th September, 2021
2014-15	85th	31st July, 2015	50,09,70,66,528	22,82,67,947	0.46	5th September, 2022
2015-16	86th	22nd July, 2016	68,40,13,10,170	32,03,25,787	0.47	27th August, 2023
2016-17	87th	28th July, 2017	57,70,01,46,310	32,50,84,807	0.56	2nd September, 2024

* It will not be possible to entertain any claim received by ISC after 3rd September, 2018.

Unclaimed Shares

The status of unclaimed shares of the Company transferred to the demat account, 'ITC Limited - Unclaimed Suspense Account', in accordance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 (Listing Regulations 2015), is as follows:

Particulars	No. of Shareholders	No. of Shares
Aggregate number of Shareholders and outstanding shares held in the Unclaimed Suspense Account as on 1st April, 2017	3,922	1,20,41,597
Number of Shareholders who approached the Company during the year for transfer of shares from the Unclaimed Suspense Account	132	9,77,192
Number of Shareholders to whom the shares were transferred from the Unclaimed Suspense Account upon receipt and verification of necessary documents	146	11,64,450
Unclaimed Bonus Shares issued by the Company during the financial year 2016-17 transferred to the Unclaimed Suspense Account	3,268	24,88,991
Aggregate number of Shareholders and outstanding shares held in the Unclaimed Suspense Account as on 31st March, 2018	7,044	1,33,66,138

Note: 131 requests for transfer of 4,46,944 shares from the Unclaimed Suspense Account were pending as on 31st March, 2018 for want of necessary documents from the Shareholders.

Voting rights in respect of the aforesaid 1,33,66,138 shares will remain frozen till the time such shares are transferred from the Unclaimed Suspense Account to the concerned Shareholders.

Service of documents

The Company sends Notices, Report and Accounts and other communications in electronic mode to those Shareholders who have registered their e-mail addresses with the Company or with the Depositories and in physical mode to the other Shareholders.

Shareholders who wish to update or register their e-mail addresses with the Company may use the updation / registration Form sent along with the Report and Accounts; this Form can also be downloaded from the Company's corporate website under the section 'Investor Relations'.

Remittance of Dividend through Electronic Mode

The Company provides the facility for remittance of dividend to Shareholders through NECS (National Electronic Clearing Service) / RTGS (Real Time Gross Settlement) / NEFT (National Electronic Funds Transfer).

Shareholders, who have not opted for remittance of dividend through electronic mode and wish to avail the same, are required to provide their bank details, including MICR (Magnetic Ink Character Recognition) and IFSC (Indian Financial System Code) to their respective Depository Participants (DPs) or to the ISC, where shares are held in the dematerialised form and in the certificate form, respectively.

Shareholders holding shares in the certificate form may use the NECS Mandate Form for this purpose, which can be downloaded from the Company's corporate website under the section 'Investor Relations' or can be furnished by ISC on request.

Bank Details

Shareholders holding shares in the certificate form are requested to advise ISC of change in their address / mandate / bank details to facilitate better servicing.

Shareholders are advised that their bank details or addresses, as available with the Company, will be printed on the dividend warrants as required under the Listing Regulations 2015 as a measure of protection against fraudulent encashment.

Permanent Account Number (PAN)

Attention is drawn that Shareholders holding shares in the certificate form are mandatorily required to furnish copy of PAN Card in the following cases:

- i) Transferees' and Transferors' PAN Cards for transfer of shares,
- ii) Legal heirs' / Nominees' PAN Cards for transmission of shares,
- iii) Surviving joint holders' PAN Cards for deletion of name of deceased Shareholder, and
- iv) Joint holders' PAN Cards for transposition of shares.

Nomination Facility

Shareholders who hold shares in the certificate form and wish to make any nomination / change nomination made earlier in respect of their shareholding in the Company, should submit to ISC the prescribed Form; this Form can be downloaded from the Company's corporate website under the section 'Investor Relations' or can be furnished by ISC on request.

Depository Services

Shareholders may write to the respective Depository or to ISC for guidance on depository services. The contact details of the Depositories are given below:

National Securities Depository Limited

Trade World, 'A' Wing, 4th Floor
Kamala Mills Compound
Senapati Bapat Marg, Lower Parel
Mumbai 400 013

Telephone no. : 022-2499 4200
Facsimile no. : 022-2497 6351
e-mail : info@nsdl.co.in
Website : www.nsdl.co.in

Central Depository Services (India) Limited

Marathon Futurex, 'A' Wing, 25th Floor
Mafatlal Mills Compound
N. M. Joshi Marg, Lower Parel
Mumbai 400 013

Telephone no. : 022-2302 3333
Facsimile no. : 022-2300 2035
e-mail : helpdesk@cdslindia.com
Website : www.cdslindia.com

Address for Correspondence with ISC

Investor Service Centre
ITC Limited
37 Jawaharlal Nehru Road
Kolkata 700 071

Telephone nos. : 1800-345-8152 (Toll free)
033-2288 6426 / 0034
Facsimile no. : 033-2288 2358
e-mail : isc@itc.in
Website : www.itcportal.com

Shareholders holding shares in the dematerialised form should address their correspondence to the respective DPs, other than for dividend and Report and Accounts, which should be addressed to ISC.

In all correspondence with ISC, Registered Folio numbers / DP ID & Client ID numbers should be furnished to facilitate prompt response. Shareholders are requested to also provide their e-mail addresses and contact numbers.
